

Third Party Risk Management: Collision of Compliance, Privacy, and Security

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NST

Accredited Standards

Committee

Financial Industry Standards











Learning Objectives

ISACA 2024
NORTH AMERICA
CONFERENCE
In Pursuit of Digital Trust

- Third Party Risk Management Program
- Track and monitor risk with third parties
- Common gaps in Third Party Risk Management Programs
- Tips, tactics, and techniques to get leadership support

Supply Chain Trends





Gartner Prediction March 2023...

"Gartner predicts that by 2025, 45% of organizations worldwide will have experienced attacks on their software supply chains, a three-fold increase from 2021."



https://www.gartner.com/en/newsroom/press-releases/2022-03-07-gartner-identifies-top-security-and-risk-management-trends-for-2022









\$4.45m



The US average cost of a breach in 2023.

IBM Cost of a Data Breach Report 2023









82%



Breaches involved data stored in the cloud.

SECURITY & PRIVACY
BELLEVUE UNIVERSITY







307 Days

233 days to identify and 74 days to contain







Supply Chain Compromise

+12.8%
Time to Identify
Compromise

+11.8%
Compromise
Cost

IBM Cost of a Data Breach Report 2023





Notable Supply Chain Attacks

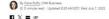
2020 - Solar Winds



https://www.wired.com/story/theuntold-story-of-solarwinds-theboldest-supply-chain-hack-ever/

2021 - Kaseya

A massive ransomware attack hit hundreds of businesses. Here's what we know





https://www.cnn.com/2021/07/06/tech/kasey a-ransomware-what-we-know/index.html



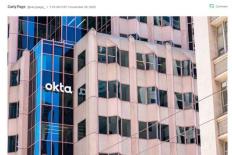
2022 – Atlassian Atlassian Confluence Questions app has a major security flaw... it uses a default password



https://www.neowin.net/news/atlas sian-confluence-questions-app-hasa-major-security-flaw-it-uses-adefault-password/

2023 - Okta

Okta admits hackers accessed data on all customers during recent breach





https://techcrunch.com/2023/11/29/oktaadmits-hackers-accessed-data-on-allcustomers-during-recent-breach/

2024 - Microsoft

US government review faults Microsoft for 'cascade' of errors that allowed Chinese hackers to breach senior US officials' emails



https://www.bleepingcomputer.com/ news/security/microsoft-lazarushackers-breach-cyberlink-in-supplychain-attack/ SS ISACA.

Most Valuable Asset?





Data!

Robotics and Automation News July 2021....

"Data: The Most Valuable Commodity for Businesses. The wider world of cyber could achieve a cumulative market value of \$280 billion by 2025, while data is now considered to be the globe's most valuable and vulnerable resource."



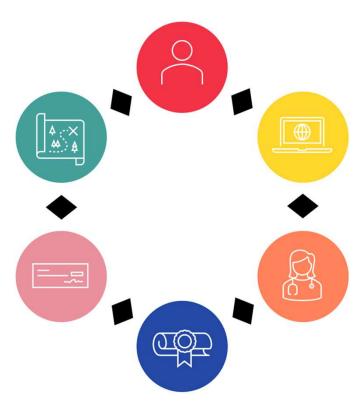
https://roboticsandautomationnews.com/2021/07/22/how-has-data-become-the-worlds-most-valuable-commodity/44267/





Categories of Personal Information





PI: Any information that can be linked to an identifiable individual

- Who You Are?
- Where Your Are?
- What Are You?













Money & Harm





- Company's make \$\$\$ on data aggregation and marketing
 - Targeted marketing
 - Sell to others
 - If you're not paying for a service, you're the product
- Adversaries want it too
 - Because they can
 - Money
 - Extortion









OSINT Framework

a osintframework.com

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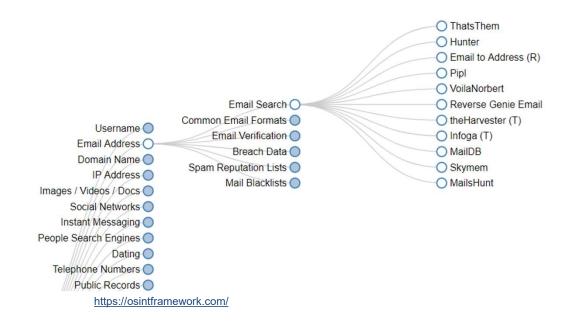


* :

OSINT Framework

Q | 💯 🛕

- (T) Indicates a link to a tool that must be installed and run locally (D) Google Dork, for more information: Google Hacking (R) Requires registration (M) Indicates a URL that contains the search term and the URL itself must be edited manually







MITRE ATT&CK Framework





Process Injection (12)

Core Privacy Rights



Access

- Free access to personal information that is collected on the consumer.
- Includes providing who else has access to the information.
- Must be prompt
 - US 45 days
 - EU 30 days
 - Brazil 15 Days!



Disclosure

- Provide privacy and data collection policies at or before time of collection.
- Disclose purpose of the information collection.
- Inform consumers of their rights under GDPR / CCPA.



Consent

- Consent must be obtained to market to the consumer (GDPR).
- Consumer can object to automated processing of data (GDPR).
- Consumer can opt out of having their information sold or transferred to other businesses or third parties (CCPA).





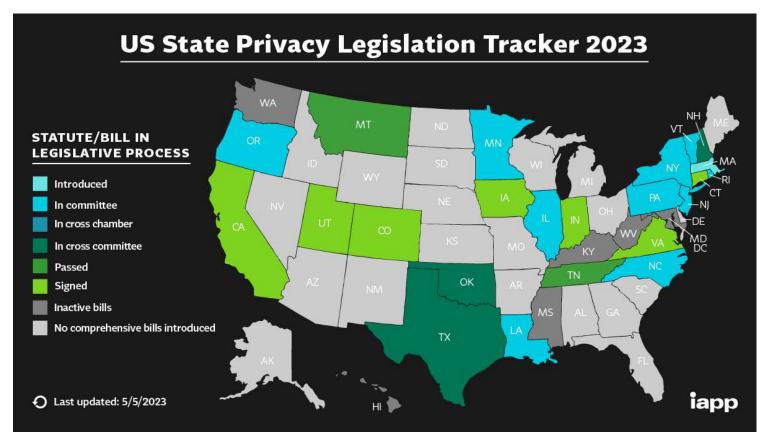
Deletion

- With certain exceptions, consumers have the right to have information about them deleted.
 - All data concerning the subject (GDPR).
 - All data collected from the consumer (CCPA).





A Year Ago - 7 State Privacy Regulations!



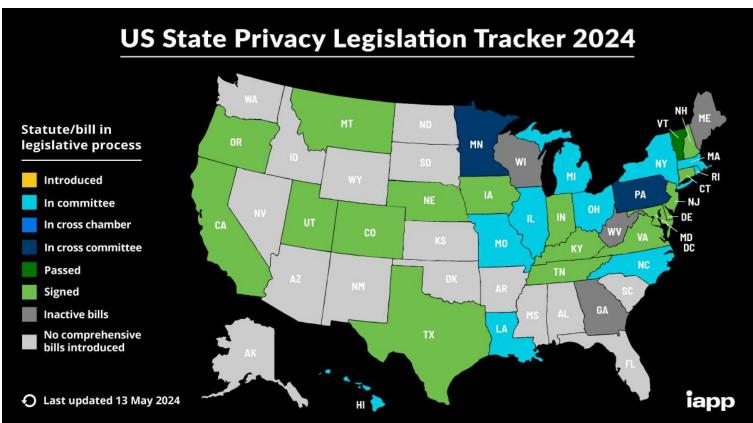




https://iapp.org/resources/article/us-state-privacy-legislation-tracker/#



US Privacy Regulations – 17 Today!





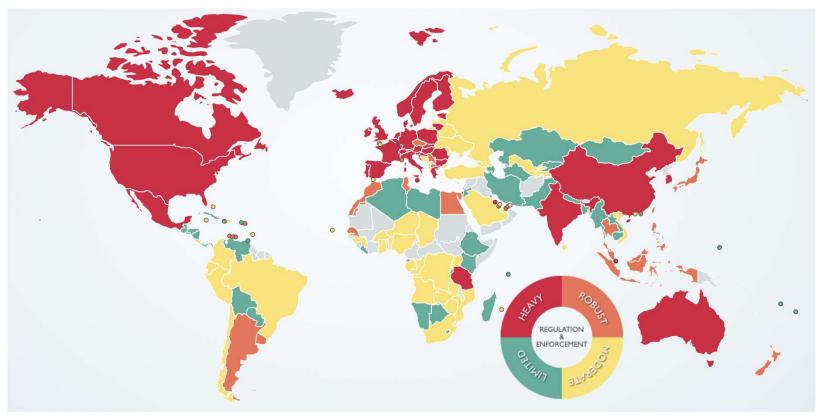


https://iapp.org/resources/article/us-state-privacy-legislation-tracker/#



International Privacy Regulations





https://www.dlapiperdataprotection.com/





Cybersecuri	hy Lawre		Asia-Pacific data Protection Law	0	Vietnam Data Privacy (Jan 2019)		Employee Retirement Income Security Act of 1974
Cybersecuri	Chinese Cyber Security (Nov 2018)	0	Australia Privacy Amendment Act 2017	0	Vietnam Data Privacy (Jan 2019)	0	(ERISA)
0	New York Cybersecurity Regulation	0	Austrian Data Protection Act 2018 •	Other		0	Employee Retirement Income Security Act (ERISA)
0	Ohio cybersecurity law 2018	0	Bahrain Personal Data Protection Law 2018	Other	Export Administration Regulations (EAR)	0	Occupational Safety and Health Administration (OSHA
Ü	one cybersecurity in 2020	0	Belgium data protection 2017	· ·	Anti-Boycott Regulations (Part 760 of the	0	Sarbanes-Oxley Act (SOX)
Data Breach Laws		0	Brazil Data Protection Law		EAR)	0	SSAE-18
0	Australia Data Breach Notification Law	0	Brussels		,	0	Title VII of the Civil Rights Act of 1964
0	Federal Information Security and Data Breach	0	Canada Personal Information Protection and Electronic •	State Dat	a Privacy Laws	0	US Department of Treasury Regulations
	Notification Laws		Documents Act	0	Alabama Deceptive Trade Practices Act	0	US Patriot Act of 2001
0	Delaware Computer Security Breaches	0	Canada Privacy Act	0	Alaska Personal Information Protection Act	0	Whistleblower Protection Act of 1989
0	Hawaii Security Breach of Personal Information	0	Chile Data Protection Act	0	Alaska Unfair Trade Practices and Consumer Protection		
0	Indiana Disclosure of Security Breach	0	China		Act •	US Financia	al Laws and Regulations
0	Iowa Breach of Security Notification	0	Columbia Data Protection Law (Jan 2017)	0	Arkansas Deceptive Trade Practices Act	0	Fair Credit Reporting Act (FCRA)
0	Kentucky Notification of Computer Security Breach	0	Denmark	0	California Consumer Privacy Act	0	Federal Deposit Insurance Corporation (FDIC)
0	Louisiana Database Security Breach Notification Law	0	Dubai International Financial Centre (DIFC)	0	CalOPPA	0	Federal Financial Institutions Examination Council
0	Massachusetts Security Breaches	0	European Union Privacy	0	California Preservation and Regulation of Competition		(FFIEC)
0	Minnesota Breach of Security	0	EU Data Protection Act 2018	0	Colorado Consumer Protection Act (Sept 2018)	0	Federal Reserve
0	Missouri Notice to Consumer for Breach of Security	0	European Union General Data Protection Regulation (EU	0	Delaware Online Privacy and Protection Act		 Electronic Fund Transfers Act (EFTA)
0	Montana Computer Security Breach		GDPR)	0	Florida Security of Confidential Information\	0	Federal Trade Commission (FTC)
0	New Hampshire Notice of Security Breach	0	France	0	Georgia Identify Theft		 Fair and Accurate Credit Transactions A
0	New Jersey Disclosure of Breach of Security to	0	French Data Protection Bill of 2018	0	Idaho Identify Theft		(FACTA)
	Customers	0	Finland	0	Illinois Personal Information Protection Act		 Fair Credit Reporting Act (FCR))
0	New Mexico Data Breach Notification Act	0	Germany	0	Kansas Consumer Protection Act		 Fair Debt Collection Practices Act (FDCF)
0	North Dakota Notice of Security Breach for Personal	0	Greece	0	Kansas Protection of Consumer Information	0	Financial Crimes Enforcement Network (FinCEN)
	Information	0	Hong Kong	0	Kentucky Consumer Protection Act	0	NACHA Rules
0	Pennsylvania Breach of Personal Information	0	India Personal Data Protection Bill (2018)	0	Maine Notice of Risk to Personal Data	0	State Money Transmitter Licenses
	Notification Act	0	Indonesia	0	Maryland Personal Information Protection Act	0	U.S. Department of Treasury
0	South Carolina Breach of Security of Business Data	0	Ireland	0	Massachusetts Regulations of Business Practice and		 Bank Secrecy Act (BSA)
0	Virginia Breach of Personal Information Notification	0	Italy (Sept 2018)		Consumer Protection Act	0	US Securities Exchange Commission (SEC)
0	Washington Personal Information Breach Notification	0	Kenya	0	Massachusetts Standards for the Protection of Personal		 Anti-Corruption
0	West Virginia Breach of Security of Consumer	0	Latin American Data Protection Law		Information		 Insider Trading
	Information	0	Law of the Republic of Armenia	0	Michigan Identify Theft Protection Act		 Regulation Fair Disclosure (FD)
0	Wyoming Computer Security Breach Notice to Affected	0	Luxembourg	0	Michigan Consumer Protection Act		 Dodd-Frank Wall Street Reform and
	Persons	0	Malta	0	Minnesota Prevention of Consumer Protection Fraud		Consumer Protection Act (Dodd-Frank)
0	Guam Notification of Breach of Personal Information	0	Mexico		Act		,
0	Virgin Islands Disclosure of Breach of Security	0	Mozambique	0	Mississippi Consumer Protection Act •	Payment C	ard Brands
	ÿ,	0	Norway	0	Montana Consumer Protection Act	0	American Express
Financial La	NS	0	Poland	0	Nebraska Consumer Protection Act	0	Discover
0	Consumer Financial Protection Act of 2010	0	Portugal	0	Nevada Security of Personal Information	0	Japanese Card Brand (JCB)
0	Federal Reserve Bank (FRB)	0	Privacy Shield EU-US	0	North Carolina Identity Theft Protection Act	0	Mastercard
0	Office of the Comptroller (OCC)	0	Privacy Shield Swiss-US	0	Oregon Consumer Identity Theft Protection Act		Merchant Compliance
0	Truth in Lending Act (TILA)	0	eIDAS PSD2	0	Rhode Island Identity Theft Protection Action of 2015	0	Visa
_		0	Qatar	0	Rhode Island Safe Destruction of Documents Containing	_	Merchant Compliance
Governmen	•	0	Qatar Financial Centre		Personal Information	0	Payment Card Industry Security Standards Council (PC
0	Federal Information Security Management Act (FISMA)	0	Russian Federation	0	Tennessee Consumer Protection Act	· ·	SSC)
0	Internal Revenue Service (IRS)	0	Senegal	0	Texas Personal Identity Information		 PCI Data Security Standards (PCI DSS)
Ü	memarine service (mb)	0	Serbia	0	Texas Identity Theft Enforcement and Protection Act		Payment Application Data Security
Healthcare	aws and Regulations	0	Singapore	0	Utah Protection of Personal Information Act		Standards (PA-DSS)
0	Health Information Technology for Economic and	0	South African Data Protection Act of 2018	0	Vermont Protection of Personal Information		Point 2 Point Encryption (P2PE)
Ü	Clinical Health Act (HITECH)	0	South Korea	0	Wisconsin Notice of Unauthorized acquisition of		Personal Identification Number (PIN)
0	Health Insurance Portability and Accountability Act	0	Spain	0	Personal Information		reisonal achtineation value (i iiv)
Ü	(HIPAA)	0	Sweden	0	Guam Social Security Number Confidentiality Act •	Standards	
0	Health Information Trust Alliance (HITRUST)	0	Switzerland	0	Puerto Rico Citizen Information on Data Banks Security	O	International Standards Organization 27001 and 2700
0	Virginia Breach of Medical Information Notification	0	Taiwan	9	Act	· ·	(ISO)
0	The state of Medical Milothiadon Nothication	0	Thailand		7.00	0	National Institute of Standards and Technology (NIST)
Insurance		0	Turkey	IIS Corne	rate Laws and Regulations	0	Open Web Application Security Program (OWASP)
O	South Carolina Department of Insurance Data Security	0	UK Bribery Act 2010 (UK BA)	03 COI pc	Equal Employment Opportunity Commission (EEOC)	0	Accredited Standards Committee X9 (ACS X9)
Ü	Act 2018	0	UK Data Protection Act 2018	O	Americans with Disabilities Act (ADA)	0	American National Standards Institute (ANSI)
	ACC 2010	0	UK (England and Wales)		Age Discrimination in Employment Act	· ·	American National Standards Institute (ANSI)
Internations	I Data Privacy Laws	0	UK (Scotland)		(ADEA)		
	Argentina Personal Data Transfer Restrictions 2018	0	LIK Secure by Design		Found Pay Act (FPA)		

UK Secure by Design

Argentina Personal Data Transfer Restrictions 2018

Equal Pay Act (EPA)

Dumpster Fire!

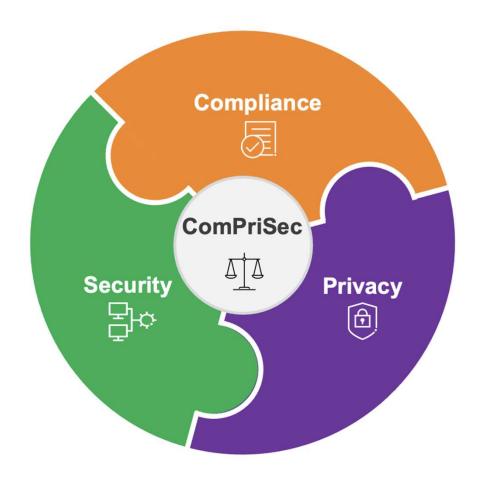








ComPriSec ® = **Compliance** + **Privacy** + **Security**









SPARC ®



Data

Assets

Harms & Threats

Controls

Remediation

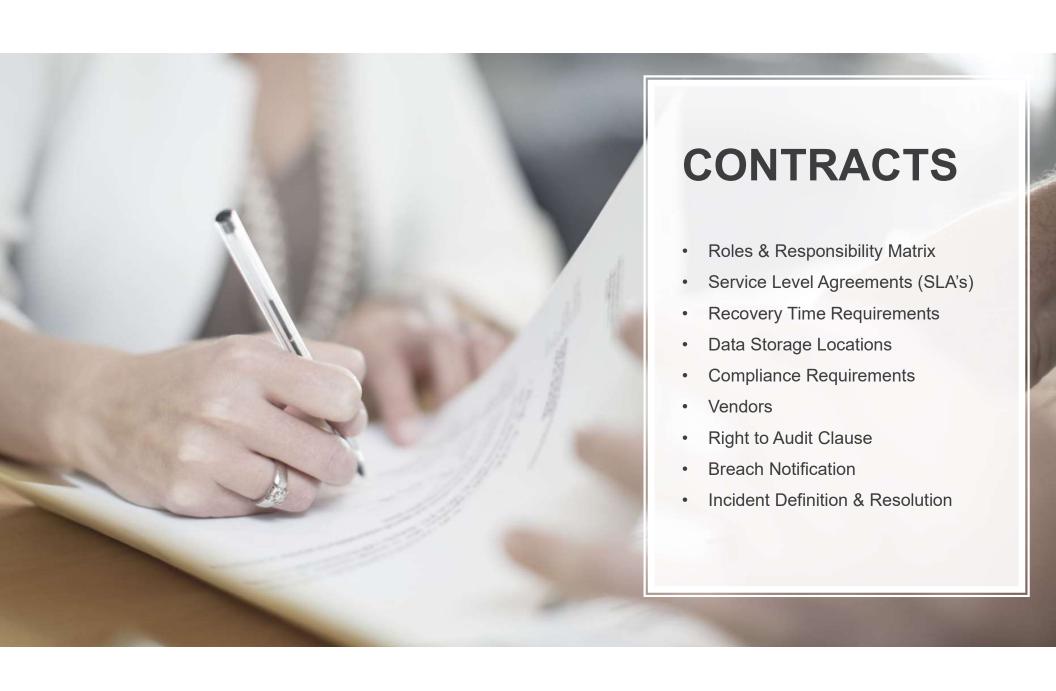
Third Parties

Laws, Regulations, Standards

Requirements







Sample Roles & Responsibilities Matrix



Steps to Determine Responsibility	Discussion Points	Entity	TPSP	Evidence to be Provided					
System Components (e.g., Firewalls, Servers, Applications, Appliances)									
Determine the procedures for the design, staging, implementation, and ongoing maintenance of system components.	Firewall Reviews Encryption of transmissions over public networks and end user messaging systems System updates and maintenance including Patching cycles Operating system vs. application Virtual vs. physical Centralized tools and reporting Isolation strategies (segmentation, intrusion detection/prevention) Change management procedures Anti-virus deployment strategies Change-detection strategy for critical files Risk-based analysis including risk-assessment results Access control procedures Defining roles Approval process Entitlement reviews Revocation procedures Two-factor requirement ID and password requirements Session timeouts and login requirements Incident response Time synchronization (Network Time Protocol)								

SECURITY & PRIVACY BELLEVUE UNIVERSITY $\verb|https://www.pcisecuritystandards.org/documents/PCI_DSS_V3.0_Third_Party_Security_Assurance.pdf| \\$



Vetting Third Parties









Risk Ratings



Compliance



Third Party Evaluations







Third Party Due Diligence Reviews



















Brand



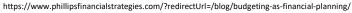






Financial

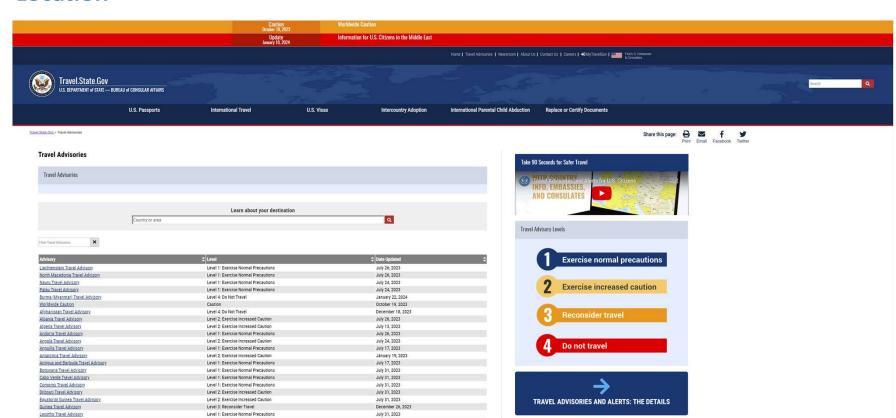








Location



https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/





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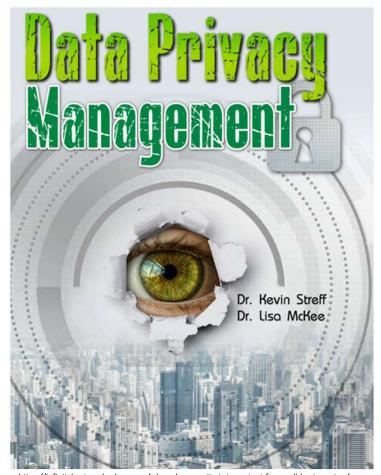


https://infinitybusinessbrokers.com/why-cybersecurity-is-important-for-small-business-too/





Privacy











Compliance







https://cybersecop.com/news/2018/3/14/compliance-complacency-are-your-compliant



Risk Rating



















Program Outcomes







https://hrdailyadvisor.blr.com/2017/03/27/easing-financial-stress-improving-health-voluntary-benefits/



Executive Support





Top Down

- Board Approval
- Executives



Meet in the Middle

- VPs
- Managers



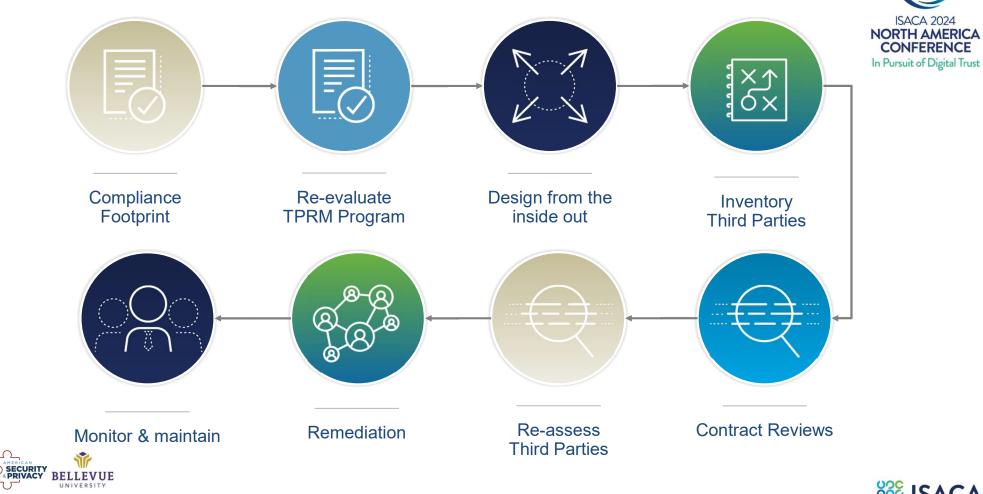
Bottom UP

• Front Lines





TPRM for ComPriSec® Action Plan





ISACA 2024

CONFERENCE





- 3 months document the organizational obligations, compliance footprint
- 6 month evaluate and enhance the existing third-party risk management program
- 9 months review third party contracts to determine where changes are needed
- 12 months assess third parties based on the updated risk program
- 18 months monitor third parties and program maintenance





Connect with Me!



Reach out to the speaker to learn more about their background



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Thank you for attending!

Dr. Lisa McKee Ph.D., CISA, CDPSE, CRISC